## Nursing care for the transsexual population in primary care

### Assistência de enfermagem a população transexual na atenção básica

### Cuidados de enfermería a la población transexual en la atención primaria

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**How to cite:** Silva AKF, Lima Filho CA, Marques VGPS, Cantarelli ALJ, TarginoLM, Lima RYC, et al. Nursing care for the transsexual population in primary care. 2024; 13(1): 24-31. Doi: <a href="https://doi.org/10.36239/revisa.v13.n1.p24a31">https://doi.org/10.36239/revisa.v13.n1.p24a31</a>



#### RESUMO

**Objetivo:** analisar as evidências da literatura sobre a assistência de enfermagem à população transexual na atenção básica. **Método:** Revisão integrativa da literatura, realizada nas bases de dados Biblioteca Virtual em Saúde, Literatura Latino Americana e do Caribe em Ciências da Saúde (LILACS) e na Biblioteca Eletrônica Cientifica Online (SCIELO), utilizando os descritores Cuidados de enfermagem AND Pessoas transgênero AND Enfermagem de Atenção Primária. **Resultados:** Encontrados 2 artigos, publicados nos últimos 5 anos. Ficou evidenciado lacunas importantes que vem desde a formação acadêmica, no despreparo e desconhecimento acerca da sexualidade. **Conclusão:** Conclui-se, portanto, que foram encontrados poucos artigos com essa temática, evidenciando a necessidade de realização de mais pesquisas acerca do tema assistência de enfermagem à população transexual.

**Descritores:** Pessoas Transexuais; Assistência de Enfermagem; Atenção Básica à Saúde.

#### ABSTRACT

**Objective:** to analyze the evidence in the literature on nursing care for the transsexual population in primary care. **Method:** Integrative literature review, carried out in the Virtual Health Library, Latin American and Caribbean Literature in Health Sciences (LILACS) and Online Scientific Electronic Library (SCIELO) databases, using the descriptors Nursing care AND Transgender people AND Primary Care Nursing. **Results:** Found 2 articles, published in the last 5 years. It was evidenced important gaps that come from the academic formation, in the unpreparedness and lack of knowledge about sexuality. **Conclusion:** It is concluded, therefore, that few articles were found with this theme, highlighting the need to carry out more research on the topic of nursing care for the transsexual population. **Descriptors:** Transsexual Persons; Nursing Care; Primary Healthcare.

#### RESUMEN

**Objetivo:** analizar las evidencias en la literatura sobre el cuidado de enfermería a la población transexual en la atención primaria. **Método:** Revisión integrativa de la literatura, realizada en las bases de datos Biblioteca Virtual en Salud, Literatura Latinoamericana y Caribeña en Ciencias de la Salud (LILACS) y Biblioteca Científica Electrónica en Línea (SCIELO), utilizando los descriptores Cuidados de Enfermería Y Personas trans y Enfermería de Atención Primaria. **Resultados**: Se encontraron 2 artículos, publicados en los últimos 5 años. Se evidenció importantes lagunas que provienen de la formación académica, en la falta de preparación y conocimiento sobre la sexualidad. **Conclusión:** Se concluye, por lo tanto, que fueron encontrados pocos artículos con esta temática, destacando la necesidad de realizar más investigaciones sobre el tema del cuidado de enfermería a la población transexual. **Descriptores:** Personas Transexuales; Cuidado de Enfermería; Atención Primaria de Salud.

## Introduction

Transgender people are those in whom the biological sex at birth does not correspond with their gender identity<sup>1</sup>. They are a group that live outside the standards of gender and sexuality imposed by society, for this reason, they are vulnerable to the guarantee of their basic rights, especially in health.<sup>1-2</sup>

It is not yet possible to measure the exact number of transsexual people in society, old studies showed that one in every 45,000 people were transsexuals, however, recent studies have shown that this number can be 10 to 100 times higher.<sup>2</sup> Homophobia still presents as one of the major problems that affects this group, in this same perspective, authors such as Junqueira et al<sup>3</sup>, reports that it is one of the challenges for the access of this group to health services.

This group presents numerous challenges to be accepted by society. Primary care is the main gateway to the Unified Health System (SUS), and where the patient stays longer, even so, the lack of preparation and transgender people in the services is one of the reasons for distancing the public from health care<sup>4</sup>. Thus, several strategies were created to attract them to health services

One of them was the use of the social name, this strategy, emerged as a tool to promote the access of transsexual people to the health service, favoring the welcoming by the professionals and the establishment of the professional-patient bond, a binomial that is important with regard to the permanence in the health service.<sup>4</sup> Favoring the use of the social name by users provides the development of welcoming, which when feeling recognized the user feels comfortable to access the services.<sup>5</sup>

The National Policy for the Integral Health of the LGBTQIA+ Population was created with the objective of ensuring the equity of the SUS, allowing this population to have greater access to health services, in addition to reducing the prejudices it affects<sup>1</sup>. Transsexual people have unique health needs and demand care with a multiprofessional approach, as they demand specific actions, such as hormonal therapies, mental health care and other surgical procedures<sup>6</sup>.

Nursing professionals have an important role in the care of transsexual people, since, as pointed out in the study by Duarte et al.<sup>7</sup>, about 65% of the nurses in a hospital unit have already provided care to this group. The nursing team presents itself as the most quantitative professionals in the hospital units, being a reference from beginning to end, both in hospital and outpatient care, so they must be prepared to ensure efficient and safe care for the transsexual population<sup>2</sup>.

The importance of nursing as an essential profession in health services has the role of appropriating the knowledge necessary to meet and provide humanized care, in order to contribute to the reduction of inequalities and strengthen the single health system as universal, integral and equitable, making this group feel welcomed<sup>2</sup>. In this perspective, Lima et al.<sup>1</sup> report that there are deficiencies in nursing care in this group, the main ones being related to conduct during care, how to call these patients and the discussion about their sexuality, because they are afraid of causing embarrassment to the patient.

In view of the above, starting from the question, "what is the evidence in the literature on nursing care to the transsexual population in primary care?", the

present objective of this study is to analyze the evidence in the literature on nursing care for the transsexual population in primary care.

## Method

This is an integrative literature review, carried out through the steps presented by Mendes et al.8: Establishment of criteria for inclusion and exclusion of studies; Definition of the information to be extracted from the selected studies; Evaluation of the studies included in the integrative review; Interpretation of the results and presentation of the review.

After the identification of the theme, the following guiding question of the research was elaborated: "What is the evidence in the literature on nursing care to the transsexual population in primary care?". In order to answer the guiding question, the following descriptors were selected: Nursing Care; Transgender People and Primary Care Nursing, through the standardized descriptors of the Health Sciences Descriptors (DeCS). We used the search for the articles by crossing the descriptors in pairs and finally the combination of the three total descriptors was used.

The collection took place between the months of February and May 2022 and was carried out by the online search of articles through the Virtual Health Library (VHL), using the databases: Latin American and Caribbean Literature in Health Sciences (LILACS) and the Online Scientific Electronic Library (SCIELO). For the composition of the sample, the following inclusion criteria were established: articles published in the last 5 years; in Portuguese; having been performed specifically in nursing care to the transsexual population in primary care and being available in the selected databases. Theses, dissertations, technical standards manuals, other reviews and duplicate articles were excluded.

### **Results and Discussion**

After crossing the descriptors, 18814 articles were found, of which 18,213 in the VHL, 571 in SCIELO and 30 in LILACS, as shown in Chart 1. The selection of articles using the inclusion and exclusion criteria is described in Chart 2. Those that were repeated in more than one database or in the virtual library were computed considering the following hierarchical order according to the number of publications in the databases: SCIELO, VHL and LILACS. The final sample consisted of 2 articles, one from the VHL and one from LILACS, as illustrated in Figure 1.

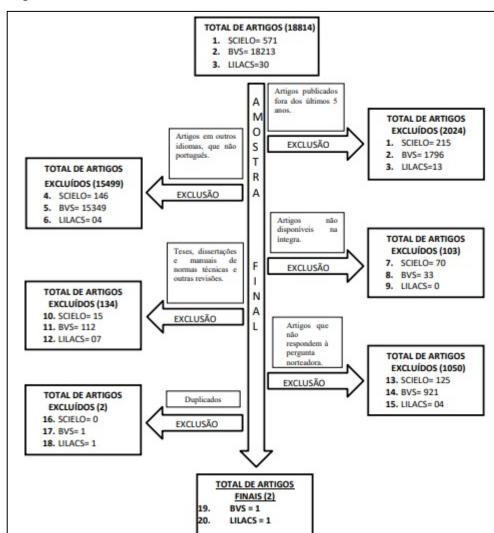
Descriptors	Scielo	Bvs	Lilacs
Nursing Care AND Transgender	07	109	04
People			
Nursing Care AND Primary Care	562	18.093	26
Nursing			
Transgender People AND Primary	02	06	00
Care Nursing			
Care of nursing AND	00	05	00
People transgender AND			
Nursing Primary care			
Total	571	18.213	30

Table 1- Articles found in the databases with their crossings.2023.

**Chart 2-** Justification for exclusion of articles according to the inclusion and exclusion criteria. 2023.

Criteria	Scielo	Bvs	Lilacs
Articles in other	146	15.349	04
languages			
Published articles	215	1.796	13
out of the last 5			
Years			
Theses, dissertations	15	112	07
and manuals of			
technical standards			
and other revisions			
Articles not available	70	33	00
in full			
Articles that do not	125	921	04
answer the guiding			
question			
Duplicate articles	00	01	01
Deleted Articles	571	18.212	29
Included Articles	00	01	01

Silva AKF, Lima Filho CA, Marques VGPS, Cantarelli ALJ, TarginoLM, Lima RYC, et al





The sample of this integrative review had a total of 2 articles that answered the guiding question of the study. One article belongs to the VHL and the other to LILACS, as shown in Chart 3.

**Table 3-** Main results in the article on nursing care to the transsexual population in primary care. 2023.

Authors	Title	Database	Objective	Results
and Year				
Sehnem	Technical-	BVS	Know the	A resistência e a
GD,	scientific		Perceptions of	desinformação
Rodrigues	(un)preparation		(the) nurses	dos profissionais de saúde
RL,	for the care of		(the) about the	na
Lipinski	transvestites:		Transvestites	utilização do nome social
JM,	perceptions of		and the	demonstram
Vasquez	nurses		preparation	constantemente a violação
MED,			technical-	dos direitos. A
Schimidt			scientific for	assistência prestada à
А			watch them.	população LGBT pelos
2017				profissionais de saúde não

				se encontra conforme a Política Nacional de Saúde Integral. Configurando como violência a não utilização do nome social da população transexual no atendimento básico de saúde.
Reis PSO, Neves ALM, Therense	Veiled transphobia: meanings produced by	LILACS	Understanding the senses produced by Nurses about	After the implementation of specific health policy of the transsexual population,
M, Honorato EJS, Teixeira E 2021	nurses about the reception of transvestites and transsexuals		reception of transvestite persons and Transsexuals at Primary care	was evidenced the disrespect to the social name: veiled transphobia. However, diagnosed as pathologizing in the process
				process transsexualizing, therefore preventing universal and comprehensive access for transgender people to basic health care

In view of the analysis of the articles, the lack of technical-scientific preparation in the care provided to the transsexual population was evidenced. It was notorious that there are still discriminations of the professionals of the basic units towards this group and even the ignorance of what it is to be a transgender person.<sup>8</sup>

Weaknesses were found in care, in which the population has not found answers to their health demands, a fact that ends up making this public a victim of prejudice in primary care services. This ends up causing a detachment, weakening the bonds and harming the quality of care.<sup>2</sup>

It was evidenced important gaps that come from the academic formation, in the unpreparedness and lack of knowledge about sexuality, in which nurses provide superficial care, limiting only to curative care, discarding the holistic aspects of the patient. This impairs the performance of qualified care and removes the demand of this public from primary care<sup>8</sup>.

According to the data obtained, it is noteworthy how fragile nursing care to the transsexual population is. A neutral position of not making a difference in the reception of nursing practices with transvestite and transsexual people may reflect the invisibility of the issue in nursing education, as it can produce these meanings in professionals when providing quality care.<sup>9</sup>

It was exposed in the study that the greatest difficulty of the nurse is in the use of the social name, causing embarrassment for the professional when not knowing how to deal with simple issues<sup>9</sup>. It was evidenced that the lack of quality reception to this population is a guide for them to seek easier means to solve their health problems and the lack of recognition to their social name is one of the major causes of this group not seeking the basic health units. And it is notorious

the difficulty on the part of nurses to deal with the transformations and information about this population. $^{10}$ 

## Conclusion

Scientific production on this theme is still scarce, evidencing the need for further research on the subject. The articles show that the theme is not addressed during graduation, showing that training is necessary so that these professionals have a better approach to the transsexual public and understand their definitions. It is still possible to observe that among the factors that distance them from health care services, the main ones are the lack of recognition and the guarantee of the right to use their social name. In view of the above, it is recommended, therefore, an improvement in the assistance to the transsexual population, giving visibility and respecting the use of the social name, thus strengthening the bond of this population in Primary Care.

# Aknowledgment

This study was funded by the authors themselves.

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